

SLC Paws

Service Agreement

Last updated Jan 31, 2024

1. By using the services provided by NRAY LLC, DBA SLC Paws (hereinafter referred to as "SLC Paws"), you (hereinafter referred to as "Client") agree to comply with and be bound by this Service Agreement.
2. SLC Paws agrees to provide dog trail running adventure services. In consideration of the services and as an express condition thereof, the Client expressly waives and releases SLC Paws from any damage, loss, or claim arising from any condition of the Client's dog(s), either known or unknown against the company, its owners, operators, employees, officers, and directors.
3. Client agrees to pay all charges accrued for services rendered. Client understands that payment is due following the commencement of services unless explicitly agreed upon supplementary payment terms.
4. Client is responsible for disclosing any behavioral issues or special considerations regarding their dog(s) before the commencement of services. Client must inform SLC Paws if their dog(s) have ever bitten a human, dog, or any other animal before the commencement of services.
5. Client represents and warrants that their dog(s) are currently vaccinated in accordance with all local, state, and federal laws and regulations. Client must provide proof of up-to-date rabies, bordetella, and DHPP vaccinations before services begin and for services to continue. **Vaccination records must be emailed to hello@slcpaws.com before services can begin.**
6. SLC Paws will follow the directions of the Veterinary Release Form in the case that Client's dog(s) become injured or sick during services.
7. Client accepts responsibility for all medical expenses and other damages resulting from an injury to SLC Paws owners, employees and representatives, other persons or animal(s) caused by the Client's dog(s) or negligent act.
8. Client agrees to indemnify, hold harmless, and defend SLC Paws in the event of a claim by any person injured or otherwise damaged by Client's dog(s) or negligent act.
9. SLC Paws reserves the right to charge a cancellation fee of 100% of the scheduled services (e.g. \$50 for a \$50 run) when canceled later than 8:00 AM on the day of scheduled services.
10. SLC Paws reserves the right to terminate this contract at any time if SLC Paws, in their sole discretion, determines that the Client's dog(s) poses a danger to the health or safety of itself, other pets, other people, or SLC Paws owners, employees, and representatives.
11. This document gives SLC Paws owners, employees, and representatives authorization to enter the Client's listed address to perform agreed-upon services.
12. SLC Paws is not liable for any loss or damage in the event of a burglary or other crime that should occur while under this contract.
13. Client agrees to properly secure their home before leaving the premises. SLC Paws will re-secure Client's home to the best of its ability during and at the end of each visit.
14. In the case of an emergency, inclement weather, or a natural disaster, the Client authorizes SLC Paws to use reasonable judgment for the care and well-being of Client's dog(s) and residence. SLC Paws will make reasonable efforts to maintain service during these conditions but reserves the right to adjust or cancel services based on the sole discretion of SLC Paws.
15. Client is responsible for supplying the necessary equipment and supplies needed for the care of their dog(s) including, but not limited to, a flat collar with identification, a leash, and any necessary medication. SLC Paws is not responsible for lost, stolen, or damaged leads, collars, tags, clothing, or any other equipment left with the dog.
16. Client authorizes SLC Paws to use their dog(s) pictures and videos on websites, social media, and marketing materials for promotional purposes.
17. Client authorizes this contract to be valid approval for services so as to permit SLC Paws to accept all future in-person, telephone, online, mail, or email service bookings and provide services without additional signed contracts or written authorizations.
18. Client authorizes this contract to apply to all dogs owned by the Client that receive services from SLC Paws, including any and all new dogs that the Client obtains on or after the date this document was signed.
19. SLC Paws reserves the right to modify, suspend, or discontinue services temporarily or permanently, with or without notice.
20. Client understands and agrees that the terms of this agreement can change at any time, without notice, and will overwrite any and all prior signed contracts or releases.

I have read the above terms and conditions. I know, understand and agree to all terms stated above. By signing below, I am accepting this document as a contractual agreement.

Printed Name

Client Signature

Date Signed

Office Notes